



KEY RESPONSIBILITIES

- Responsibility for the key customer service account
- End-to-end management in coordination with the logistics support team regarding spare parts and services
- Regular contact with customers through conference calls and on-site visits
- Handling of order changes and customer complaints
- Monitoring of invoicing and contract fulfillment for customer orders
- Responsible for the sale of all new products, upgrades, and technical support opportunities

QUALIFICATIONS

- Degree in engineering, business, or a technical field
- Several years of professional experience, ideally in the aviation industry
- Enjoy working in an international, fast-growing environment with short decision-making processes
- Team-oriented mindset and a positive, hands-on attitude
- Ideally familiar with SAP
- Independent working style and willingness to take on responsibility
- Excellent command of English, both written and spoken

We are a dynamic family-owned company with short decision-making processes and open doors. Additionally, we offer:

- 40-hour workweek, 30 days of vacation, company pension plan & a secure workplace
- "Work-life balance" – harmonizing career and family
- A relaxed work atmosphere with open and respectful leadership

We look forward to receiving your application via email or, ideally, through our career portal.

GROB AIRCRAFT SE

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