



KEY RESPONSIBILITIES

- Provide technical support to our customers, internal account managers, and field staff
- Receive, process, and monitor technical requests (inquiries, damage and incident reports), obsolescence issues, and perform root cause analyses
- Collect and process field data related to fleet maintenance and operation, and generate regular statistical reports and reliability analyses
- Review, manage, and distribute service bulletins, service letters, and repair instructions
- Support the team in developing new services and business models to enhance customer support

QUALIFICATIONS

- Degree in aerospace engineering or a related field
- Several years of professional experience in technical support or a comparable role
- Experience working in international and fast-paced environments
- Strong technical understanding and ability to work independently
- Familiarity with SAP is an advantage
- Excellent command of English, both written and spoken
- Proactive, responsible, and team-oriented working style

We are a dynamic family-owned company with short decision-making processes and open doors. Additionally, we offer:

- 40-hour workweek, 30 days of vacation, company pension plan & a secure workplace
- "Work-life balance" – harmonizing career and family
- A relaxed work atmosphere with open and respectful leadership

We look forward to receiving your application via email or, ideally, through our career portal.

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